

Cinderella used in accommodation

You have come to the right place for an eco-friendly toilet, and we see many Cinderella toilets fitted into Accommodation / AirBnB's. When using the Cinderella in semi-commercial/commercial accommodation there are a couple of things we need to keep in mind, see below in no particular order.

- How will the host teach the guest to use the required paper liner?
- A paper liner must be used each time, it does not matter if it's for urine or faeces, if the liner is not used the toilet will get damaged
- We have learnt over the last 4 year that the best way to minimise issue are by having the host show the gust how to use the toilet. Upon their arrival, show the guest how to insert paper a liner and use a piece of fruit as a pretend waste product. By having the introduction done face to face people will get engaged and feel more obligated to treat the toilet correctly.
- With elderly gust we find that they use the toilet more frequent (small amount of urine) and this waste in the liner is too light in weight to drop into the incineration chamber meaning that the liner often get caught in the mechanical doors, creating an error. This can be solved by instructing the guest to add a cup of water.
- The Cinderella toilet comes with a 3 year warranty but when used in semi-commercial/commercial setups the warranty is 12 month.
- A Cinderella toilet used in accommodation will require additional cleaning/maintenance eg steam cleaning with bicarbonate soda after the guest have left and each time the ash pan has been emptied.
- You would need you to think and plan for a backup plan in case the toilet breaks down.
- It's highly advisable to have a spare Cinderella toilet in the case of toilet failure.
- For repairs/warranty Cinderella will need to be returned to Melbourne except areas where we have a repair agent (we are building the network as we speak, but unfortunately it all takes time)
- How will the host teach the guest to use the required paper liner?

Use attached video's to show how the toilet is used.

<https://youtu.be/cmsxBWIYHTU>

Cleaning schedule for accommodation:

1. After the quest has vacated the property; place the toilet into cleaning mode to clean the hatch (mechanical door). Toilet must be cold, open the lid into upright position, hold down the start (flush) button for about 5-8 sec and door/hatch will open. With hot water and bottle brush, bend in 45 deg angle or wet wipes clean the edges on the hatch/doors
2. Empty the ash pan and wash out with hot water. Letting the ash pan soak with hot water from 10-30min will help dissolve the urine crystals.
3. Poor 1 litre of water into the ash pan, dissolve 4 tablespoons of Bicarbonate soda into the water, place the ash pan back into the toilet, open and close the lid and press the start button for a steam clean.
4. Toilet can be wiped clean using water or vinegar, harsh chemical are not required.
5. Scuff marks on the toilet casing/seat/lid can be buffed out with white car polish.

Note : With 2-4 guest staying 7 days, assuming that they are at the accomodation full time, the toilet would require to have the ash pan emptied and the steam cleaning done.

Cleaning of Catalytic Converter and fan.

1. After a box of 500 liners has been used, the catalytic converter will require a back wash and the fan needs a brush out, see video on how to

<https://youtu.be/aD1L1uY-828>

Cleaning of flue

1. The flue will require a brush out every 12 month.

Servicing and repairs:

We highly recommend that the toilet comes in for service every 12-18 month.

Your service centre is Retropower located at 42 Renver Road, Clayton. Turn around for a service is 4-8 hours.

Other handy video's:

Trouble shooting video: <https://youtu.be/9NNIndSFXjU>